

RUISROCK²⁰₂₆

Accessibility information

Here you can find information about accessibility at Ruisrock.

Ruisrock's accessibility services are for all customers who require accessible services.

For more information about accessibility:
saavutettavuus@ruisrock.fi

For general information about Ruisrock:
ruisrock@ruisrock.fi

Warmly welcome!

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1. How to get to Ruisrock

Ruisrock is located on the island of Ruissalo.

It is about seven kilometres from the centre of Turku.

The opening hours of Ruisrock are:

- Friday 3.7.2026, 15 – 02
- Saturday 4.7.2026, 13 – 02
- Sunday 5.7.2026, 14 – 00

You can get to the Ruisrock festival area on foot, by bicycle, or by festival bus.

If you need accessible transport, the easiest way to get to Ruisrock is by accessible taxi or your own car.

You can also leave the festival area using Ruisrock's accessible taxi service, the accessible shuttle service.

More information about the different options can be found below:

Accessible taxi

- Please book an accessible taxi in advance.
- You can arrive and leave by accessible taxi.
- Accessible taxis can drive directly to the accessible parking area.
- The address of the accessible parking area is:
Kansanpuistontie 17



Private car / Your own car

- You may park your car in the accessible parking area during your visit to Ruisrock.
- To park there you need a **Ruisrock accessible parking permit**.
- The parking space must be booked in advance.
[Please book you parking place here](#)

Taxi

- Only customers who need accessibility services may arrive by taxi.
- Taxix bring customers to the accessible parking area.
- **IMPORTANT:** A regular taxi can not be ordered for pick-up. This means you can not leave the festival area by regular taxi.
- **Please pick up a Ruisrock accessibility services customer card.** The card allows a regular taxi to bring you to the festival area.

Here you can get your Ruisrock accessible parking permit card and accessibility services customer card:

Accessibility services customer card

From the center of Turku:

Köysiteatteri at Turku Arts Academy:
Varvintori, Linnankatu 56, 20100 Turku

- Thursday 2.7., 12 – 19
- Friday 3.7., 12 – 21
- Saturday 4.7., 11 – 19
- Sunday 5.7., 12 – 18

You can also get the card at the accessible entrance to Ruisrock

Accessibility services customer card and Ruisrock accessible parking permit

On the way to Ruissalo:

Ruissalon silta, Tuontikatu 9

- Wednesday 1.7., 7.30 – 18
- Thursday 2.7., 7.30 – 20
- Friday 3.7., 7.30 – 21
- Saturday 4.7., 10 – 19
- Sunday 5.7., 11 – 20

Accessible shuttle

The accessible shuttle is

Ruisrock's own accessible taxi service.

The accessible shuttle is only for leaving the festival area.

The service is for people who need accessibility services.

One assistant or companion may travel with you on the accessible shuttle.

It is helpful to have a Ruisrock accessibility services customer card.

You can get the card at the accessible entrance.

The accessible shuttle is free of charge.

Places are filled by queuing.

At the accessible shuttle departure area, there is

- an accessible toilet
- a tent
- benches

Please note that waiting times

may be longer during busy hours at night.

Accessible shuttle schedule

Leaves from the accessible parking area → to the centre of Turku, address: Linnankatu 16.

Friday 3 July: 22:00, 23:00, 00:00, 01:00, 02:00

Saturday 4 July: 22:00, 23:00, 00:00, 01:00, 02:00

Sunday 5 July: 21:00, 22:00, 23:00, 00:00

2. Accessible parking area

The accessible parking area is about 400 metres from the accessible entrance.

You can get from the parking area to the entrance along a direct, hard-surfaced walkway.

At the parking area, there is an accessible toilet, a tent and benches

Only vehicles with permits for accessible parking may park in the area.

[Please book your parking space here](#)

The address of the accessible parking area is **Kansanpuistontie 17**

We also help with temporary accessibility needs. If your accessibility need is temporary, you may in some cases arrive by taxi or by private car.

Please pick up a Ruisrock accessible parking permit and a Ruisrock accessibility services customer card.

Feel free to contact us if you have any concerns. We will do our best to help you have a safe and enjoyable festival: Accessibility services: saavutettavuus@ruisrock.fi



Important information

During the busy hours at night, leaving the festival area may be very slow, because many people want to leave at the same time.

To make possible waiting more comfortable, we recommend bringing some snacks and warm clothing, because the sea wind can be very cold.



3. Accessible entrance

The accessible entrance may be used by people who need an easier route.

There is staff at the entrance. The staff checks festival tickets, carries out security checks, and helps and guides visitors.

At the accessible entrance, there is **a cloakroom, printed programmes and maps.**

If you wish, you can also get **a Ruisrock accessibility services customer card** at the accessible entrance.

4. Assistants and interpreters

An assistant or interpreter may enter Ruisrock free of charge together with a paying customer who needs assistance.

The assistant or interpreter does not need their own ticket.

If the assistant's work shift ends during the festival, the assistant change can be arranged at the accessible entrance.

You can show your need for assistance with

- an EU Disability Card
- a Visual Impairment Card
- other document

These cards are not required.

However, showing a card or other document may make ticket inspection faster.

It is also possible to book a personal assistant through the Lounais-Suomen avustajakeskus.

[More information can be found here](#)

If the person receiving assistance is under 9 years old, they must be accompanied by a guardian who has a ticket.



5. Festival area terrain

There is grass, sand and wood chips in the festival area.
There is beach sand by the shore.
Some parts of the area have uneven ground.

Almost the entire festival area
can be reached by asphalt roads and hard gravel paths.
The easier routes are marked on the map.

Weather conditions can affect the ground.
When it rains, there may be puddles and mud.
Some areas have wood chips because
they absorb water well and help prevent mud.
However, wood chips may sometimes
be difficult to move across.

The staff will help as much as possible.
Please ask for help. We are happy to help.



The most important routes are asphalt roads and hard gravel paths.

6. Resting

There are benches in the festival area.
Rest areas can be found in many places,
and some areas also have hammocks.
However, the rest areas may sometimes be full.

For safety reasons, folding chairs
are not allowed in the festival area.
If you need a folding chair or a backpack chair
for health reasons,
you may get special permission
at the accessible entrance.

7. Toilets and The Toilet Pass

Accessible toilets are located
in the toilet areas, bar areas
and next to the viewing platforms.

The accessible toilets
are marked on the map.

People who use a Toilet Pass
may also use the accessible toilets.

[More information about the Toilet pass](#)

8. Viewing platforms

There are viewing platforms near the biggest stages.
The viewing platforms are raised areas with a gentle ramp.
The platforms are 60 cm high.

An assistant or a friend may enter the platform area together with the person they are assisting.

If the platform becomes full, we kindly ask visitors to give space to those who need the platform most.

Each platform has volunteer assistants.
They can help if you need assistance getting onto the platform.
You can recognise the volunteers by their blue reflective vests.

You may show your
Ruisrock accessibility services customer card
to the volunteers, so they know to make space for you.



There are viewing platforms near the biggest stages.

9. Sensory accessibility

Possible barriers:

- Performances may include flashing lights.
- Performances may include fire effects and harmless theatre smoke.
- The music is often loud.
- Some areas may have smells from perfumes or food.
- There may sometimes be crowds.

Accessibility support:

- You may bring hearing protectors or earplugs.
- Earplugs are sold at Niitty Info.
- There is open space for moving around in the festival area.
- There are places for resting in the area.
- You can borrow sensory accessibility aids from the accessible entrance.
- If you need help, the staff will help as much as possible.



Performances may include fire effects and harmless theatre smoke.

10. restaurants and bars

There are two food areas in the festival area:
Restaurant Yard and Restaurant Alley.

The food areas have food stalls,
tables and benches.

The bar areas are for adults only,
which means for people aged 18 or over.

- Each bar area has accessible toilets.
- Some kiosks and bars have lowered counters.



There are many different food options in the food areas.

11. Printed festival map and program

The Ruisrock accessibility services map and festival program will be published on the website in June.

You can also get maps and festival programs at the festival entrance.

12. Barriers

Ruisrock is not a fully accessible festival.

We understand that festivals can include many challenges and barriers, for example:

- There are many people at the festival, and there may sometimes be crowds.
- Because of the crowds, visitors may need to queue and wait.
- Leaving the festival area during busy hours at night can be slow.
- When it rains, there may be mud and puddles in the festival area.
- Bringing guide dogs to the festival area is not recommended.
- There is no sign language interpretation at the performances.
- We cannot promise individual accessibility services for every person.



Up to 35,000 people visit Ruisrock each day.

13. Improving accessibility

Our accessibility promises:

1. All large stages have accessible viewing platforms.
2. The festival area is illuminated.
3. The festival area has several accessible toilets.
4. The festival provides accessible parking spaces.
5. The festival has an accessible entrance where staff assist customers with accessibility-related matters.
6. There are places in the festival area where you can sit and rest.
7. The festival area has general assistants who help customers, especially with accessibility-related issues.
8. Ruisrock provides easy-to-understand (plain language) materials.
9. We train our staff to be aware of accessibility.
10. We communicate about accessibility as clearly and effectively as possible.
11. We promise to take accessibility into account at Ruisrock in the future as well.
12. We listen to customers' experiences and wishes and make changes based on them.